

Please Read and Acknowledge the Following Information.

Acceptance of Proposal

Due to market conditions, upon acceptance of the estimate, prices are guaranteed for work commencing within 180 days. After 180 days, revised estimates may be needed and may show a change in price from the original to reflect material and labor cost fluctuations. Prices may also be changed any time after signing of the estimate before beginning of the work due to extreme cost variations from the time the estimate was created.

The prices, specifications, and conditions of the work to be completed are satisfactory and hereby accepted. Payments will be made as outlined. Robinson Paints is authorized to do the work as specified. Robinson Paints will be providing professional services, materials, or equipment for the improvement of your property for which the contract amount plus change orders will be paid by the signer of this agreement. If payment is withheld, Robinson Paints has the right to enforce our claim by filing a construction lien against your property.

Our Guarantee

We include a 1-year warranty for our workmanship as well as a Limited Lifetime warranty from the paint manufacturer. Paint upgrades also include additional workmanship warranties. All material and labor are as specified, and the work will be completed in an orderly and professional manner.

Payment Information

50% down-payment will be required before beginning of the job, balance is required upon completion on the last day our painters are in the home. Additional expense of 2.95% if paying by credit card. Any requests to complete work outside the scope and specifications of the estimate, or in an order different than our standard procedures, could result in an additional charge. This work must be mutually agreed upon and a change order executed prior to its performance. The beginning of the job is defined as when paint, or other materials are ordered. This takes place at minimum several days before painters enter the home.

Reputation and Lienholders Rights

Robinson Paints is licensed, bonded & insured. Robinson Paints has been in the painting business for over 25 years and has never had a claim filed, defaulted on a payment, or not completed a job that was paid for. We also have many satisfied customers as references. Robinson Paints holds lienholder rights until final payment is received. Per the contract, the balance is due when the scope of work has been completed to Industry Standards.

Paint Information

Robinson Paints is not responsible for any decisions of color, sheen, or paint location. Colors, sheens, and location of paint application are provided by the homeowner. Robinson Paints is also not responsible for any confusing, conflicting, or inaccurate information from the homeowner regarding color, sheen, and its location on the home. Corrections can be made at the owner's expense. Please make sure colors and sheens listed are accurate. Once paint is ordered, it cannot be returned even if paint work has not begun. Therefore, any color change request after this point will be completed for an additional charge.

Flashing

The term “flashing” is used by paint professionals to refer to the clear difference in finish that often occurs when you reapply paint to shiny or old paints. Touch-up work is when paint is applied to a specific problem area and not the entire surface. Any touch-up work done has a high probability to create flashing due to the new paint not matching the old paint. It is the homeowner’s responsibility to understand this before asking for touch-up work. Any additional work required due to flashing caused by touch-up will be at the homeowner’s expense.

Reference Program

You will automatically be enrolled as a reference for our future customers for 1 year after completion of the job unless you specify to be removed from our reference list. Reference includes communicating with future customers through phone, text, or email about the quality of our work and overall satisfaction.

Work in Progress

While our painters are hard at work, please understand that a painting project does not look like much until it is complete. You can always reach out if there are areas you feel aren’t being addressed, but please allow our painters to follow their procedures to ensure a complete and timely paint job.

Final Touch-Up

Please be available for final walkthroughs of the project on the final day of painting with our painter and project manager. This will allow us to make any final touch ups to your property. While our painters and project managers will be responsible for making sure your project is completed right, we ask that once the project is complete, you please spend time looking for any small detail work needed to be completed. This may take several days to find because things like lighting can have a great effect on how paint looks. This is very common with painting projects. For this reason, we allow two weeks from the last day of the project to notify us of any touch up needs and one week from that point (three total weeks) to schedule our painter to return to complete this work. If touch ups are not found or cannot be scheduled within that time, Robinson Paints will not be responsible to return unless done so for an additional charge. We will only return on one occasion to complete these touch-ups. This does not include warranty work, which will be honored for the total time agreed upon in the signed estimate.

Additional Notes

We pride ourselves on hiring high quality painters that meet our standard of work. There is a short supply of these skilled laborers. Please be patient with the hard-working laborers who choose to show up and work hard every day.

Thank you for choosing Robinson Paints & Improvements
We look forward to getting started on transforming your project!